

Appendix 2 Questionnaire

Pre- and post-intervention statements

1. I am confident I can perform my role in managing children presenting to the new children's service with minor complaints who are then discharged to their general practitioner e.g. minor injuries or social problems. (Minor: General Practise).
2. I am confident I can perform my role in managing children presenting to the new children's service with minor complaints requiring subspecialty outpatient follow up e.g. eye complaints. (Minor: Out Patient).
3. I am confident I can perform my role in managing children presenting to the new children's service with acute problems requiring admission to the children's short stay unit. (Acute: Short Stay Unit).
4. I am confident I can perform my role in managing children presenting to the new children's service with more severe illness requiring admission to the children's ward e.g. moderate asthma. (Severe: Ward).
5. I am confident I can perform my role in managing children presenting to the new children's service with severe illness requiring subspecialty transfer for admission to a tertiary level paediatric service. (Severe: Transfer).
6. I am confident I can perform my role in managing children presenting to the new children's service with acute problems needing investigations such as X-rays and CTs. (Acute: Radiology).
7. I am confident I can perform my role in managing children presenting to the new children's service with severe illness requiring resuscitation and retrieval e.g. severe sepsis. (Resuscitation: Retrieval).
8. I am confident I can perform my role in managing children presenting to the new children's service who need a medical emergency team response. (MET Call).
9. I feel I have had adequate orientation to the new physical environment of the children's emergency and inpatient service. (Orientation: Physical).
10. I feel I have had adequate orientation to the new equipment in the children's emergency and inpatient service. (Orientation: Equipment).
11. I feel I have had adequate orientation to the new policies and procedures of the children's emergency and inpatient service. (Orientation: Policy and Procedures).

12. I feel I have had adequate orientation to the new team to be working in the children's emergency and inpatient service.
(Orientation: Team).

13. As all change is associated with some levels of stress it is expected that staff about to work in the children's emergency and inpatient service will feel some anxiety leading up to opening day. Please rate your stress level at this moment when thinking about starting in the new service.

Post-intervention questionnaire: additional statements

14. I feel this educational exercise has been useful as part of my orientation to the new children's service.

15. I feel others would benefit from educational exercises like this when faced with big changes in their workplace.